



FRED PERRY

Customer Copy

Delivery & Returns Note

Style	Description	Colour	Size	Qty	Price (€)	Reason Code	Comment

Reason Codes

We value your feedback - please use the following codes to tell us why you're returning your item(s).

- 71 - Too big
- 72 - Too small
- 73 - Too long
- 74 - Too short

- 75 - Poor quality
- 76 - Style doesn't suit
- 77 - Item arrived too late
- 78 - More than one size/colour ordered

- 79 - Incorrect item received
- 80 - Not as expected
- 81 - Not as described
- 82 - Item faulty

FREE RETURNS

Any orders placed within the EU are eligible for Free Returns using our quick and easy to use returns portal

1. Next to your item(s), please select a reason code from the list above.
2. Visit www.fredperry.com/eu/returns to create and print your free return label
3. Once you receive your UPS returns label by email, print it off and attach it to your parcel.
4. Enclose this form inside your parcel.
5. Drop off your parcel at locations of the UPS Store, any UPS Drop box, a UPS Customer Centre or any UPS Authorised Shipping Outlet.
6. Orders can take up to 7 working days to be delivered back to us and will then be processed within 10-14 days. Faulty items may take longer to process as they are passed to our Quality Control department for inspection. Please note that due to COVID, returns are put through an additional 72 hour quarantine period and so it will take slightly longer than usual to process your returns.
7. You have 28 days from the time of purchase to return any unused items to us.
8. If you have purchased your item using Paypal, Klarna or Ideal you cannot return or exchange it in store. Please return your item by UPS.

For further information about returns, please visit www.fredperry.com/eu/returns

FRED PERRY (E-COMMERCE)
 FRED PERRY LIMITED
 C/o DHL SUPPLY CHAIN
 DE RIEMSDIJK 1
 4004 LC TIEL
 NETHERLANDS